



DRC/eCMS/01/2023-2024/751

Date: 26-10-2023

PUBLIC NOTIFICATION

The Department of Revenue and Customs, Ministry of Finance, would like to inform the general public of several significant developments:

I. Launch of Electronic Customs Management System (eCMS) Phase 1

The first phase of the Electronic Customs Management System (eCMS) is scheduled to be launched in all eight Regional Revenue and Customs Offices at midnight on 30th October 2023. This system is of paramount importance for agencies, business entities, and individuals engaged in the import, export, and transit of goods across borders. To enhance the efficiency of this process, it is mandatory to electronically submit declarations through eCMS, utilizing the services of Authorized Clearing and Forwarding Agents (CFAs). These authorized CFAs will offer a range of services aimed at expediting the clearance of goods at all Customs stations, encompassing:

1. Import	2. Export
3. International Transit	4. National Transit
5. Inland Transit	6. Warehousing
7. Road Manifest	8. Air cargo manifest
9. Air passenger Manifest	10. Application for Exemption
11. Post parcel clearance	

II. Updating Registration Details in RAMIS

To ensure expeditious customs clearance, it is imperative to verify and, if necessary, amend your registration details in the Revenue Administration Management Information System (RAMIS). If you are a registered taxpayer with a valid Taxpayer Permanent Number (TPN), it is crucial to verify your registration details in the Revenue Administration Management Information System (RAMIS) and make any necessary amendments. Ensuring the accuracy of your information is vital for efficient customs processing.

If your registration details are up to date, you are required to ***amend any of the following details in RAMIS once and submit them for approval. This step is necessary to synchronize your registration details from RAMIS to the eCMS:***

PIT	CIT	BIT
Name	Company Name	Business Name
CID	Company Registration Number	Business License Number
Phone Number	Phone Number	Phone Number
E mail	E mail	E mail
Present Address	Present Address	Present Address
Bank Details	Bank Details	Bank Details



Make sure that the details updated in RAMIS are accurate, particularly your phone number and email address for effective communication.

III. Payment Methods through Bhutan Integrated Revenue Management System (BIRMS)

Bhutan Integrated Revenue Management System (BIRMS) requires traders to make applicable payments either over the counter (via cash and cheque) or through the Royal Monetary Authority's (RMA) internet gateway. The use of other banking applications like MBoB and ePay will soon be incorporated.

IV. Discontinuation of Customs Road Cargo Manifest System (CRCMS)

With the implementation of eCMS, the use of the Customs Road Cargo Manifest System (CRCMS) will be discontinued. Traders are kindly requested to submit a **Road Manifest** through an Authorized Clearing and Forwarding Agent in eCMS. Failure to do so may result in vehicles being stranded at the entry gate. To ensure a faster customs clearance process, CFAs are requested to submit the road manifest and declaration prior to the arrival of goods at the border.

V. Discontinuation of One-Time Exemption and Exemption Requests for Raw Materials

The one-time exemption for the import of raw materials will be discontinued with the implementation of eCMS. Traders are advised to submit exemption requests through eCMS on a consignment basis via their CFAs.

Please stay informed and adhere to these guidelines to ensure seamless operation of eCMS and efficient customs procedures.

Director General
Department of Revenue and Customs
Thimphu